



**Elevate Volleyball Club**

## Parent Expectations & Code of Conduct

---

### What is my role?

As a parent, your role is to encourage and elevate your athlete in their sports journey. The parent's role is not to coach or criticize your athlete, their team, or their coaches. We ask that our parents exhibit respectful behavior at all times.

Parent roles include (but are not limited to):

- Being your athlete's number one fan;
- Cheering on the whole team at tournaments;
- Helping monitor pool and bracket schedules;
- Getting your athlete to practices and tournaments on time;
- Helping coordinate team functions.

Unacceptable behavior includes (but is not limited to):

- Yelling at or using foul language against opponents, refs, team members, coaches, or other parents;
- Making negative comments in the team group message or GroupMe;
- Speaking negatively to your athlete, another parent, or your coach about another athlete besides your own;
- Complaining or questioning a coach in the middle of a tournament or practice;
- Speaking negatively to your athlete or another parent about your coaches.

### Communication

Clear and effective communication helps with the success of the season. Parents are asked to communicate by email all known conflicts to their coach at the beginning of the season. Any additional conflicts throughout the season should be communicated by email to the coach as soon as you are aware of them. Coaches need to be aware of absences at least 24 hours prior to the event.

Elevate strictly enforces the 24 Hour/Monday Rule. If a parent has a frustration, concern, or question for the coach, they are **required** to wait 24 hours after a practice or until the Monday after a tournament. Coaches have the right to refuse conversation with a parent about the above mentioned topics if the guidelines are not followed.

Elevate parents are never allowed to discuss another athlete other than their own with their coach.

## Conflict Resolution

If an issue arises, Elevate will follow the general steps below until the issue is resolved (exceptions may apply depending on what the issue is):

- Player/Coach Meeting (held in a public area);
- Player/Parent/Coach Meeting;
- Player/Parent/Coach/Club Director Meeting.

## Travel Expectations

Elevate's travel guidelines apply to all out of area events including USAV, NTR, and AAU events. Families should arrive the day before the tournament begins. During the tournament, teams will travel to the playing venue together (i.e. walk, train, bus, van, etc.). If applicable, departing flights should be booked for the latest time possible if it is on the last day of the tournament. ALL travel tournaments are "STAY TO PLAY" events.

The "STAY TO PLAY" policy includes:

- Teams must utilize this policy in order to be eligible for participation in the tournament;
- The whole team is required to stay at the property in which Elevate reserves the team block;
- Hotel points or rewards may be used as long as it is at the indicated property AND booked through the team housing system in which Elevate will provide.

## Health and Safety Protocols

Elevate parents are required to adhere to the most current Health & Safety protocols put in place by Elevate VBC.

---

Parent Signature

---

Date

---

Elevate Director Signature

---

Date